

Electric Utility Fundamentals + Insights

Course Description & Agenda

Wednesday, March 27, 2019

Course Description

This program provides utility and service company employees a broader understanding of how the electric utility industry works and a better awareness of their own roles within their organizations. Participants gain a broader comprehension of critical issues affecting the electric industry and the interaction between utilities and their stakeholders.

Who Should Attend?

This course is designed for utility and service company employees seeking to broaden their understanding of the operations and business aspects of the electricity industry.

- Experienced professional who are newly hired into the energy industry
- Seasoned energy employees who have only been in one or two areas for much of their careers
- Identified early career high performers who should fast-track their understanding of the industry
- Service company employees who benefit from understanding the

Course Agenda

7:30—8:00 Registration and Check-In

8:00—8:30 Participant Introductions

8:30—9:30 Module 1: Fundamentals of Electricity

9:30—9:45 Break

9:45—10:45 Module 2: Western North American Electricity Markets

10:45—11:00 Break

11:00—12:00 Module 3: How Utilities Make Money

12:00—1:00 Lunch Break

1:00—2:00 Module 4: Generation Choices

2:00—2:15 Break

2:15—3:30 Module 5: Customers + Emerging Opportunities

3:30—3:45 Break

3:45—4:30 Module 6: Integrated Resource Planning

4:30—5:00 Wrap Up